

## **Conditions**

Stonehenge Aotearoa is the registered trademark owned by the directors of Starlore Ltd. Starlore Ltd is trading as Stonehenge Aotearoa. Starlore Ltd is hereafter referred to as **Stonehenge Aotearoa**.

### **Stonehenge Aotearoa products are:**

- Self-guided treks – available without prior booking
- Guided tours of Stonehenge Aotearoa – must be booked in advance
- Sunset guided tours of Stonehenge Aotearoa – must be booked in advance
- Star Trek Laser Tours (dark sky/evening) – must be booked in advance

Special events – guaranteed entry only for those who book in advance:

- Solstice and equinox celebrations
- Musical and other special events
- Private hire of facilities and/or henge

## **Check-in**

On arrival, guests **MUST** check-in at the Visitors' Centre/Shop in the carpark at the end of the drive.

On purchasing a ticket for Stonehenge Aotearoa you agree to our terms and conditions and our cancellation policy as outlined below. You also agree to follow the instructions of Stonehenge Aotearoa staff, and adhere to our safety directions and procedures at all times.

Stonehenge Aotearoa retains the right to deny access and/or remove visitors who fail to comply with these Terms and Conditions. This decision is at the discretion of staff of Stonehenge Aotearoa.

Stonehenge Aotearoa will make every effort to reduce the risk for all visitors. No liability for loss, injury or damage will be accepted either in the carpark or within the public areas. If you have already purchased your ticket and do not agree with these conditions, please ask for an immediate refund and leave the property.

## **Commercial or charity activities policy**

Visitors must obtain the written consent of Starlore Ltd T/A Stonehenge Aotearoa) before conducting any commercial or charity activity. Professional (including commercial) photography and filming, including all media and commercial organisations, is only permitted by prior arrangement with our Directors (nzstarlore@gmail.com).

## **Inclement Weather**

Stonehenge Aotearoa is unable to guarantee full clarity, ideal skies, or visibility of certain objects on its outdoor experiences.. In the event, that guide determines the outdoor component of any experience is possible due to inclement weather conditions, the booking will automatically be converted to an indoor experience or- rescheduled to a different day/time if availability permits.

## **Health and safety**

Health and safety are paramount –Stonehenge Aotearoa reserves the right to refuse guests participation in tours should they not meet the health and safety, or operational requirements set out below. This includes but isn't limited to safety and operational instructions while on the experience. In such circumstances guests are not eligible for a refund.

**Guests must abide by all rules and policies stipulated by Stonehenge Aotearoa** and its representatives, including those displayed around Stonehenge Aotearoa, and other parts of the property. For your own safety and the safety of our property and animals, please do not enter farm locked areas or any marked “private”.

**No alcohol or Drugs permitted:** Smoking or alcohol / drug consumption is not permitted during any Stonehenge Aotearoa experience. Special arrangements can be made for private hire, but this must be in writing.

If guests are considered to be under the influence of alcohol, or drugs, causing undue disruption or negatively impacting other guest's experience, they may be removed from the experience at Stonehenge Aotearoa's discretion. In this instance, no refund will be given.

**Dogs Policy:** Dogs are welcome to accompany their owners, only if they remain on a lead at all times. Please watch other people and respect their need to remain separate from your dog. If there are any problems reported to the staff of Stonehenge Aotearoa you must return your dog to your vehicle.

**Children Policy:** All children must be actively supervised by a parent or guardian to ensure minimal disruption to other guests.

**Minimum Clothing Requirements for events:** Suitable clothing is essential on all our outdoor experiences, and footwear suitable the season. It is the responsibility of guests to be adequately dressed for the conditions. We suggest flat, warm, and comfortable footwear suitable for walking on chip and gravel. Jackets, hats, and gloves if the weather is cold or wet.

**Language:** For health and safety purposes, guests, or their own guides, must have sufficient ability to communicate and/or understand the language of their tour, and have the ability to follow any instructions from our team.